



FS77252

BS EN ISO 9001:2008 Quality Systems Management

Playfords Limited is committed to providing its customers with the highest possible quality & service. This commitment is reflected in the fact the company has maintained its ISO9001 accreditation for Quality Management Systems with BSI since 2003.

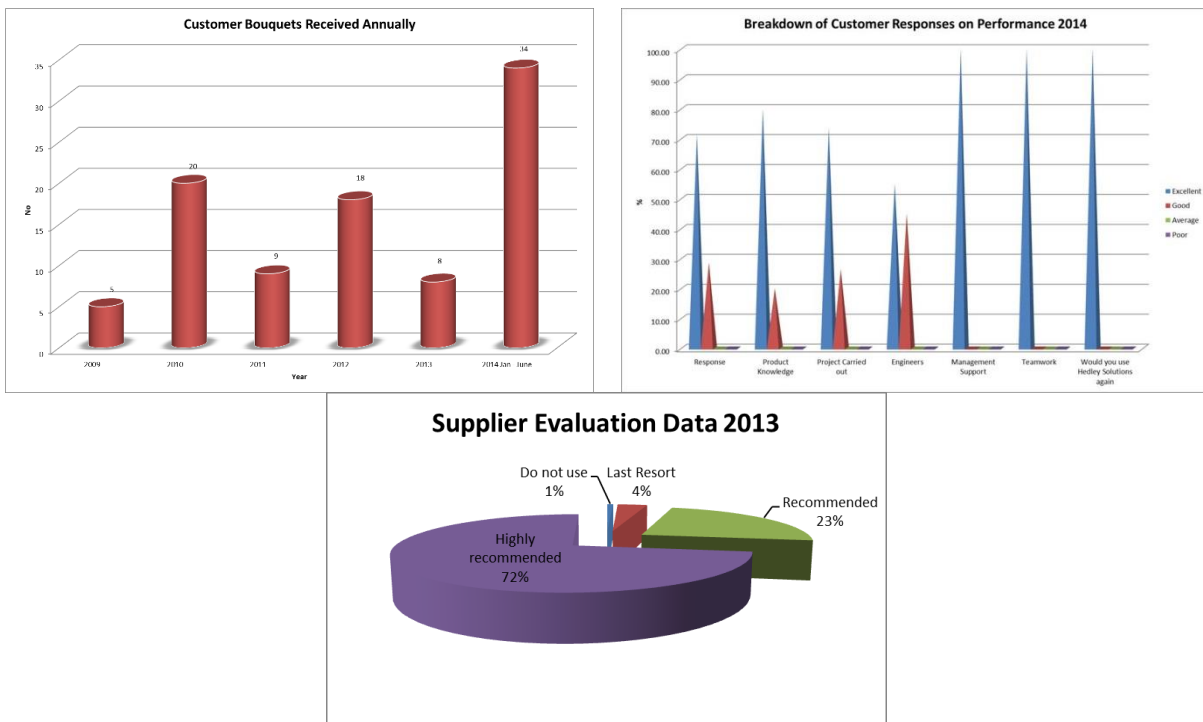
This is an essential tool for the company in helping to maintain the level of service it is determined to provide to its customers.

All aspects of Playfords’ activities are monitored and evaluated both internally and by external assessors from the British Standards Institute who come in to ensure the company is maintaining its compliance to the standard.

Customer feedback is actively sought and analysed to ensure Playfords continually improves on the quality of its service to clients.

All suppliers to Playfords are regularly assessed to ensure the service and products they supply are of the highest quality. This is done to ensure that they will not have a detrimental impact on Playfords excellent reputation

Examples of the analysis carried out by Playfords can be seen below:



The quality of our workmanship, the materials used and our excellent customer service approach is the foundation of our business; we aim to exceed our customers’ highest expectations from project concept through to completion.

To Playfords excellence and quality are not an option they’re a requirement!!